

Michael L. Millenson is an internationally recognized expert on making American health care better, safer and more patient-centered. The author of the critically acclaimed book, *Demanding Medical Excellence: Doctors and Accountability in the Information Age*, he is president of Health Quality Advisors LLC and an adjunct associate professor of medicine at Northwestern University's Feinberg School of Medicine. National Public Radio called him "in the vanguard of the movement" to measure and improve American medicine.

As a consultant, Millenson has helped conduct strategic planning and developed a tool to improve doctor-patient communication. His clients have included all sectors of health care, as well as an advisory role to a number of health care start-ups. In the policy realm, he's authored white papers and testified before Congress and the Federal Trade Commission. His research includes examining patient-centered care practices by ACOs and direct-to-consumer digital diagnostics.

Prior to starting his own firm, Millenson was a principal in the health-care practice of a major human resources consulting firm. Before that, he was a health care reporter for the *Chicago Tribune*, where he was nominated three times for a Pulitzer Prize.

A sought-after speaker, Millenson has keynoted numerous health care meetings and served as faculty for the Institute for Healthcare Improvement and the International Society for Quality in Health Care. He co-authored a case study for the Harvard Business School and has written for publications ranging from the *British Medical Journal* and *Health Affairs* to *The Washington Post* and *Medium*. A former board member of the American Medical Group Foundation, he currently serves on the board of directors of Project Patient Care and the Value in Cancer Care Consortium; the editorial board of the *American Journal of Medical Quality*; and the policy committee of the Society for Participatory Medicine.